How-to Guide
ConnectLine App
for Android devices

App version 1.3.0

ANDROID APP ON
Google play

Works with
Android™

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Introduction

This is a detailed guide to the ConnectLine App for Android smartphones and tablets.

- How to pair Streamer with an Android™ device
- How to get the app on Google Play™
- Function and features of the Android device using the app
- Overview of ConnectLine functions controlled through the app
- Troubleshooting

Intended Use

The Remote Control App is intended to assist users of wireless hearing instrument to control functionality provided by their hearing solution.

Disclaimer

Oticon is not responsible for the consequences of using this app outside intended use.

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$C\!\!\!\in$ 0543

The ConnectLine App for Android smartphones and tablets requires any Streamer Pro with firmware 1.3 or later. Please visit www.oticonusa.com/connectline for more details on compatibility.
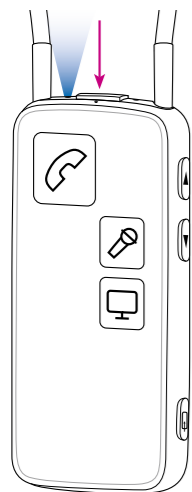
Android, Google Play and other marks are trademarks of Google Inc. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.

Table of Contents

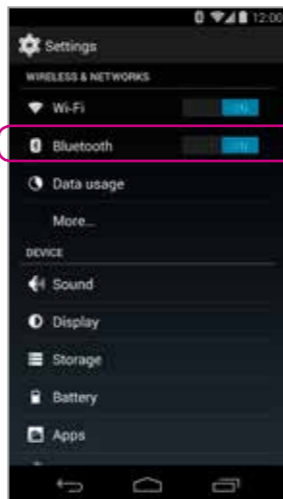# How to pair the Android device and Streamer Pro

Prepare Streamer
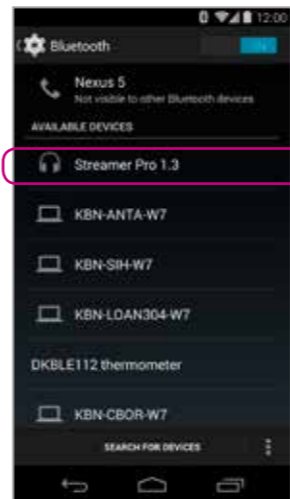Press the power button on top of the Streamer until the top LED flashes blue.

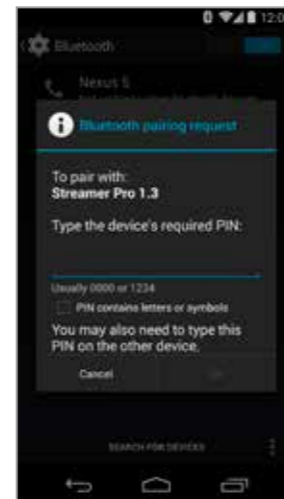**Find settings icon**
Find the settings icon on the Android device.
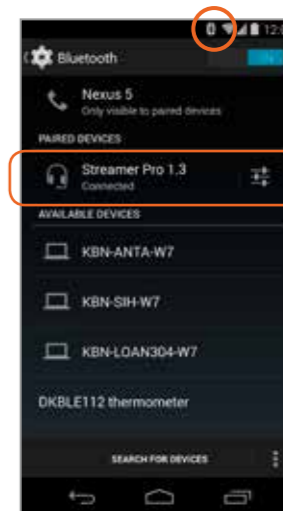
Press Settings

Select Bluetooth
Find the Bluetooth icon in the settings menu.

Find Streamer Pro 1.3
Select Streamer Pro 1.3
Press Pair

Enter PIN
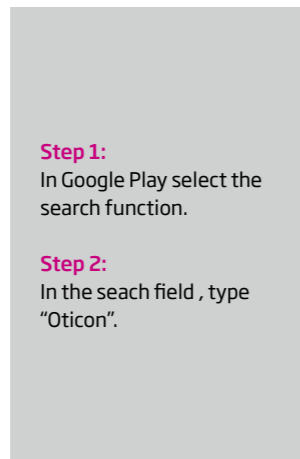If promped enter the Pin for Streamer 0000 (four zeros).

Verify connection
Check that Streamer Pro is now connected.
It should read "Connected" and you should see a small Bluetooth icon in the top status menu.
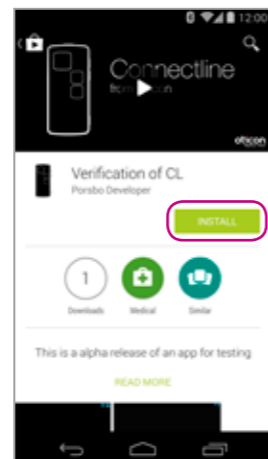
Install App

Open Google Play
Find the Google Play store app on your Android device. Press it.

Step 1:
In Google Play select the search function.

Step 2:
In the seach field , type "Oticon".

Search, download & sign in

Install
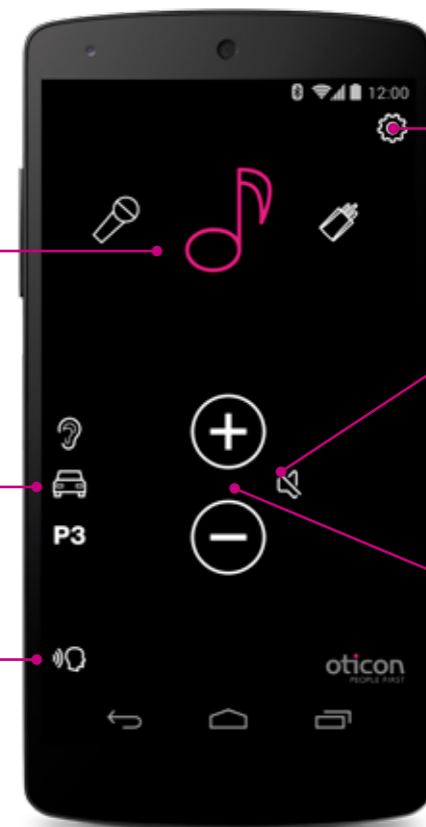Press the green install button

App available
The ConnectLine App should now be on your device.

App overview

Settings

The "Carousel"
Swipe and select
"Streaming source"

Mute (page 9)

Programs (page 8)

Volume up/down

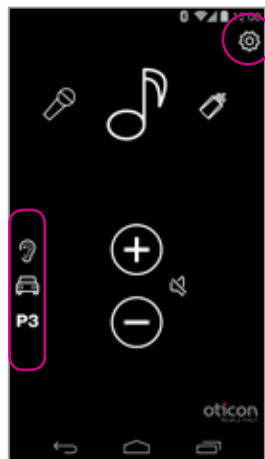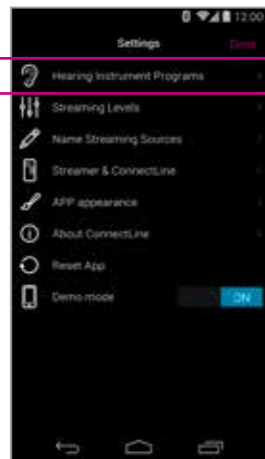Back dir (page 29)

Programs

Program selector
Hearing instrument programs can be selected directly.

Custom labeling
Labels can be assigned to programs that already exist in the Hearing instruments.

Custom labels
You can add labels and icons for hearing instrument programs. Go to Settings > Hearing Instrument Programs. Press the "+" button to add icons for additional programs. You can also edit the names of programs on this screen.
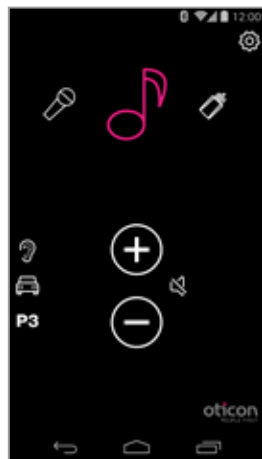
Mute

While Streaming
While streaming, the microphones of the hearing instruments can be muted to suppress surrounding sound/noise.
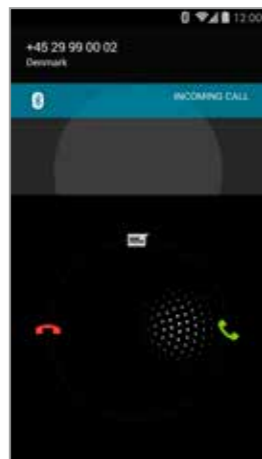

While not Streaming
If not Streaming, the microphones on Inium Platform hearing instruments or later can be muted for quiet/comfort.
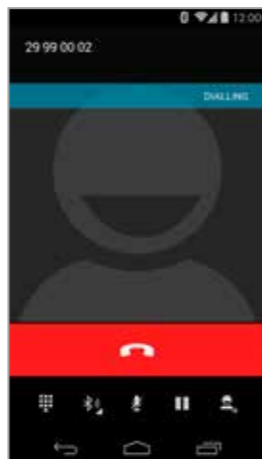
Answer call - App running

App is running
The ConnectLine App is running. In this example the user is listening to music (from the phone).
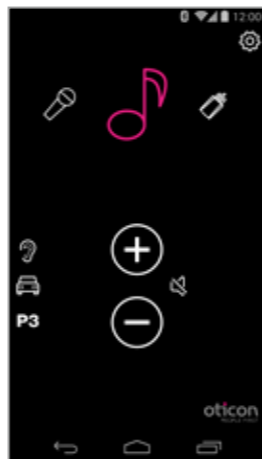

Incoming call
When receiving an incoming call, the ConnectLine App is "pushed to the back" and the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phone's answer button .

In a call
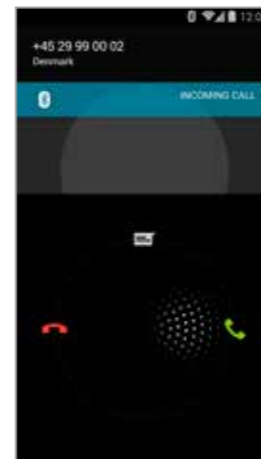When taking a call, the phone's call handling window continues to be active.

AutoResume
When the call is ended, the app (and the Connectline system) returns to its previous state (AutoResume). In this example, it returns to the music screen.
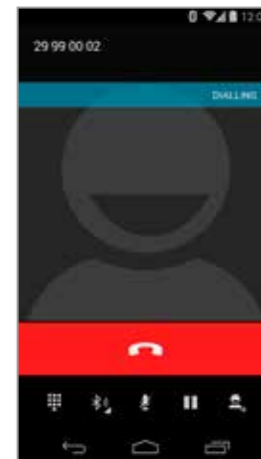
App NOT running

App is not running
If the ConnectLine App is not running, the phone is typically on its "home view."

Incoming call
When the user receives an incoming call, the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phone's answer button.

In a call
When taking a call, the call handling window continues to be active.

Call ended
Phone returns to previous (idle) state.
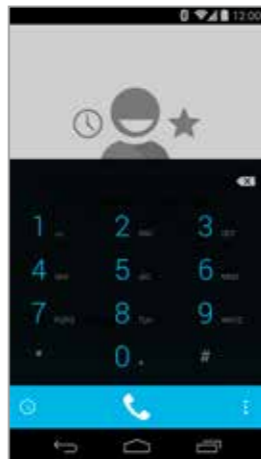
Make a call with the mobile phone

App is running
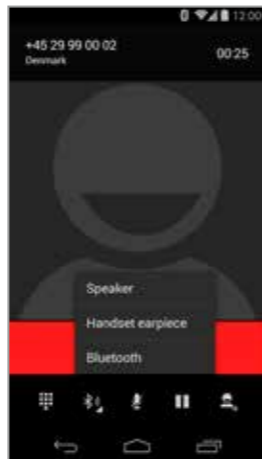Close the app (press the Home button once).

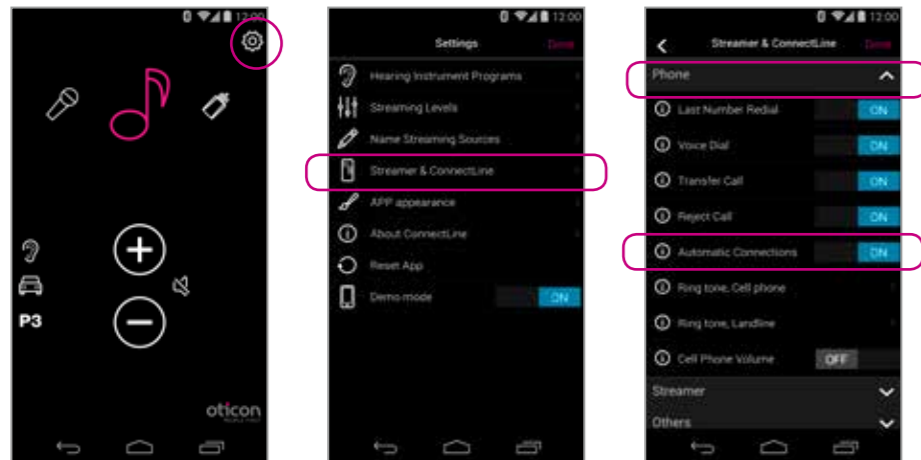**Select Phone**

Key in number
Key in number followed by "Call."

Call active/End call
End call either on the phone or on the Streamer Pro (phone button).

Play your favorite music
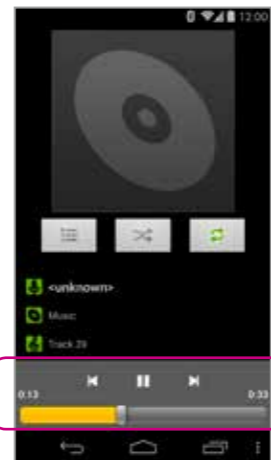

Automatic connections for music player

To enable the Streamer to automatically start audio Streaming when the music player is running, "automatic connections" should be enabled.

Settings --> Streamer and ConnectLine --> Phone --> Enable automatic connections

Start music player
Click the home button to push the ConnectLine App into the background.
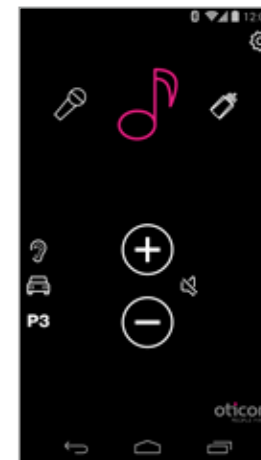Find and select the "Music" icon.

Music player
You can play, pause and regulate volume at will through the music app. Connection is automatically made to Streamer and hearing instruments.

Switch to the app
If you want to switch back to the app, either press the task button for an overview of active apps, and then choose the ConnectLine App or press the Home button once and find the ConnectLine App as you normally would.
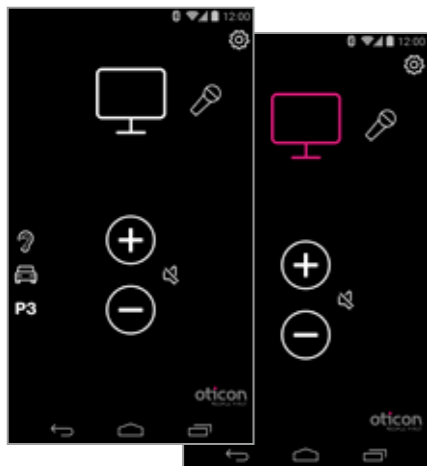
Select and resume
If using the ConnectLine App, the Music icon on the app is now a shortcut to the Music player, which can be started and stopped at will. If other sources are chosen, the music will be paused until selected again.

TV

TV icon will appear in Carousel if TV Adapter has been previously paired with Streamer Pro

TV
Pressing the TV icon will start/stop audio from the TV adapter.

Microphone

Microphone icon will appear in Carousel if the Microphone has been previously paired with Streamer Pro

Microphone
Pressing the Microphone icon will start audio streaming from the ConnectLine Microphone. Streaming can also be started from the microphone or from the Streamer.
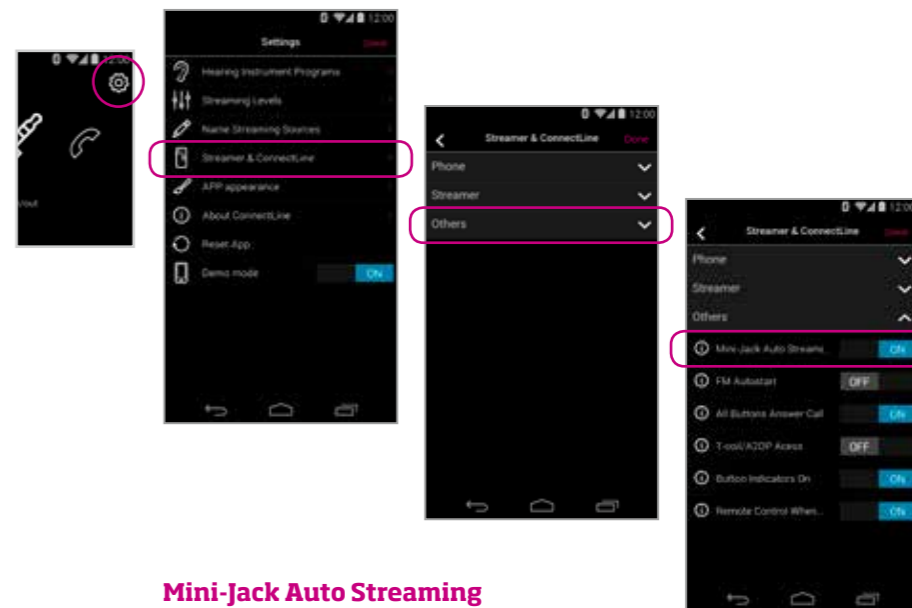
Mini-Jack

The "Audio in/out" icon will appear if an audio cable has been inserted into Streamer Pro's mini-jack port

Jack in/out
If a mini-jack audio cable is inserted into Streamer Pro, audio streaming is automatically started.

Mini-Jack Auto Streaming
Auto Streaming can be enabled or disabled in the ConnectLine App.

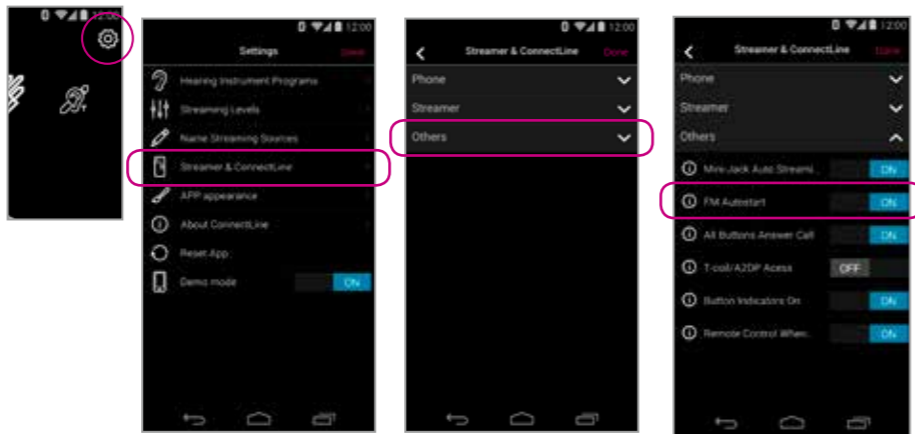Settings--> Streamer & ConnectLine --> Other --> Mini-Jack Auto Streaming.

FM

The FM icon will appear in Carousel if an FM Receiver is attached to Streamer Pro

FM
Pressing the FM icon will start/stop audio streaming from FM.

FM Autostart
Automatic FM streaming can be can be enabled/disabled in Settings.

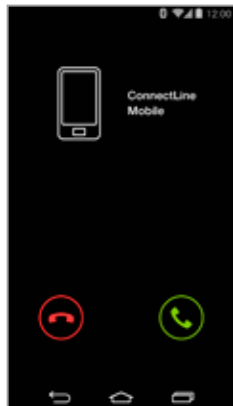Settings--> Streamer & ConnectLine --> Other --> FM Autostart

T-Coil

T-Coil
Pressing the T-Coil icon will start/stop audio streaming from Streamer Pro's Teleloop receiver
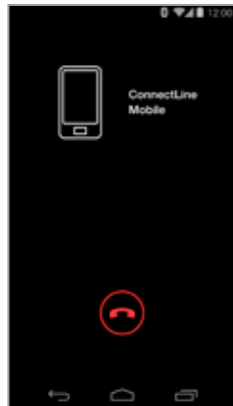
Using a second mobile phone

An icon does not appear in Carousel for a second mobile phone connection

WARNING!
To ensure that your system is not operated without your consent or knowledge, we recommend that the app is only installed on your personal devices.
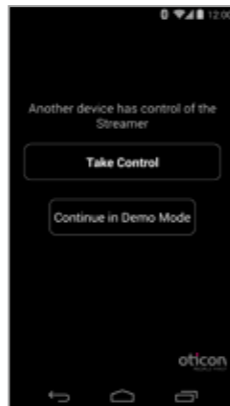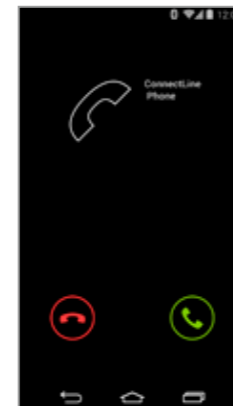
Decline or accept call
An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.

End call
The call can be ended in the app (or on the Streamer).

Multiple apps running
If more than one phone/device is paired with the Streamer, the Streamer will be controlled by the phone/device from where the app was most recently opened.

Landline phone

A Phone icon will appear in Carousel if Streamer Pro is in range of a paired Phone Adapter

App is running
If a landline Phone Adapter has been paired with Streamer Pro and is within range, it will appear as a Phone icon in the app's Carousel. If the app is not running, calls must be answered directly from the Streamer Pro.
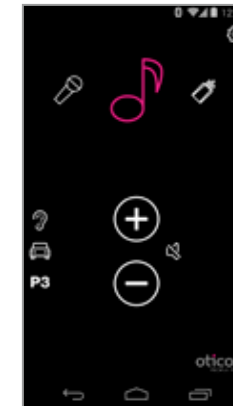
Answer call
An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.
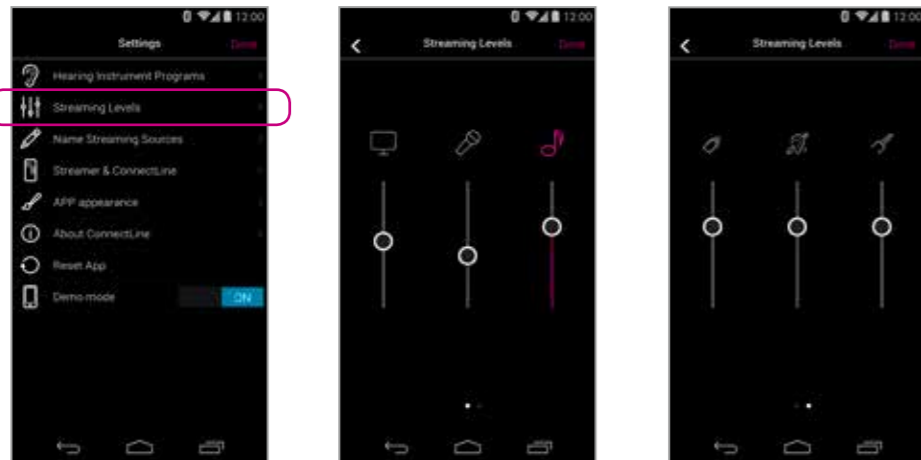
End Call
The call can be ended in the app (or on the Streamer).

AutoResume
If another source was active (in this example, music) that source will be resumed after the call is ended.
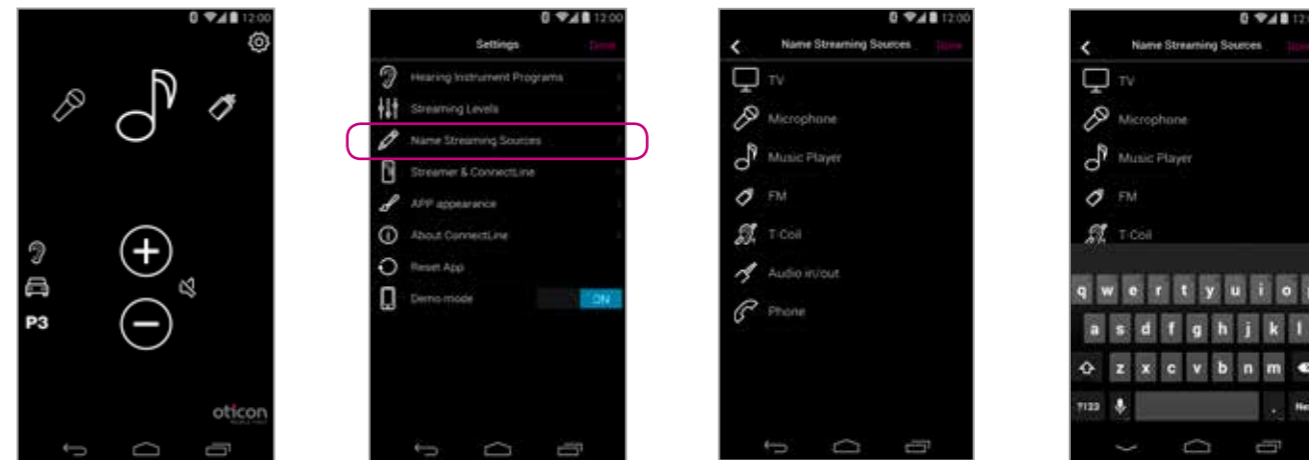
Settings - Streaming levels

Streaming levels

Streaming levels can be adjusted for each streaming source independently. While streaming, the active source will be highlighted with magenta.

Settings --> Streaming levels
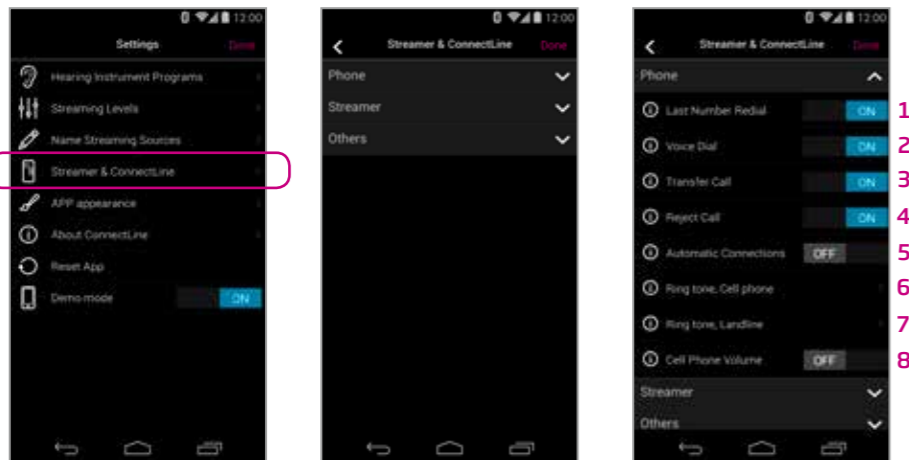
Settings - Streaming source labeling

Streaming source labeling

The streaming sources can be labeled according to personal preferences.

Settings --> Name Streaming Sources

Settings - Phone

Phone settings
A selection of settings which affects the daily use of phones may be customized.

1: **Last Number Redial**
   If enabled, last number redial can be started by pressing and holding the phone button on the Streamer (if supported by the mobile phone).

2: **Voice Dial**
   If enabled, briefly pressing the phone button on the Streamer will enable voice dial (if supported by your mobile phone and you are not in range of a Phone Adapter).

3: **Transfer Call**
   If enabled, pressing and holding the phone button on the Streamer will transfer a call back to the mobile phone.

4: **Reject Call**
   If enabled, an incoming mobile phone call can be rejected by pressing "volume down" on the Streamer.

5: **Automatic connections**
   Allow automatic connections, e.g. SMS/text notifications and music players.

6: **Ring tone, Cell phone**
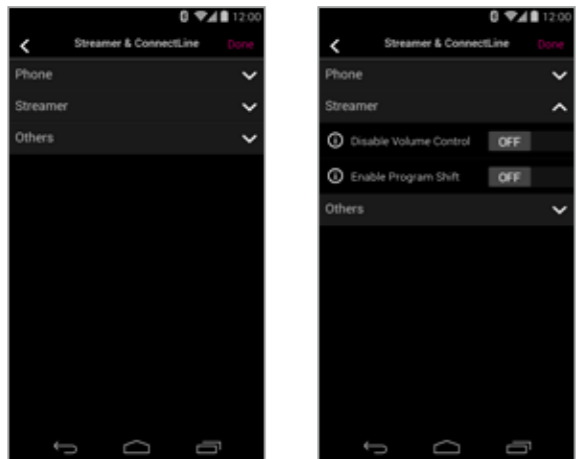   Ring tone associated with calls from your mobile phone(s).

7: **Ring tone, landline**
   Ring tone associated with calls from the Phone Adapter.

8: **Cell phone volume**
   Enables you to adjust the volume of the call using the volume buttons on the mobile phone.
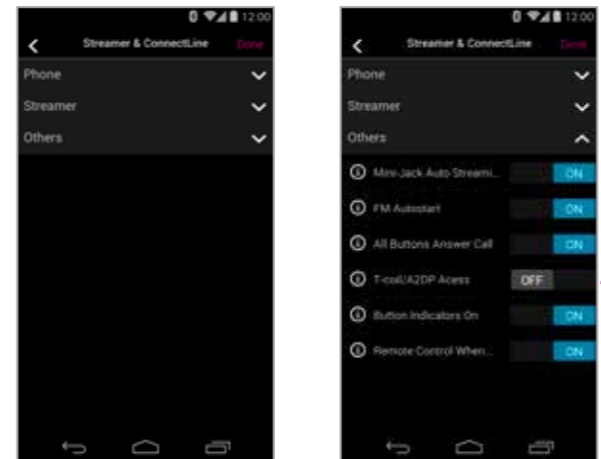
Settings - Streamer

1: **Disable Volume Control**
Allows you to enable or disable Streamer's volume control of the hearing instruments.

2: **Enable Program Shift**
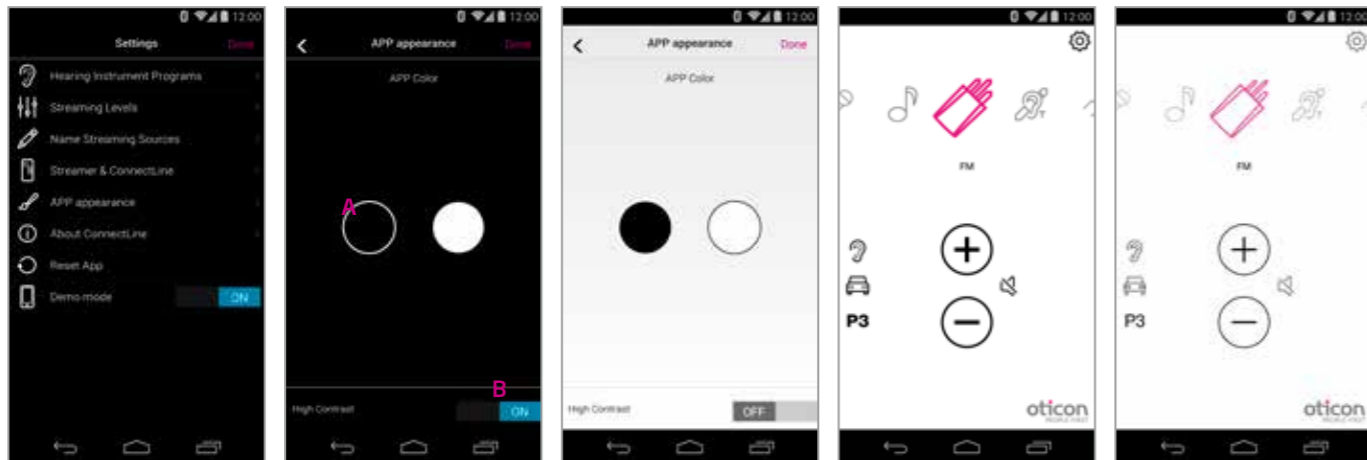If enabled, program shift of hearing instruments can be carried-out using the Streamer.

Streamer settings
A selection of settings may be customized.

Settings - Other

1: **Mini-Jack Auto Streaming**
If enabled, audio streaming from mini-jack input will automatically commence when audio cable is inserted.

2: **FM Autostart**
If enabled, FM streaming will automatically commence when FM receiver is inserted.

3: **Answers call, all buttons**
If enabled, all front buttons can be used to answer call.

4: **T-Coil/A2DP**
If not selected, a short press of Streamer's AUX button starts A2DP (long press starts T-Coil). If selected, a short press of Streamer's AUX button starts T-Coil (long press starts A2DP).

5: **Button Indicators ON**
If disabled, Streamer's button indicators will not light up.

6: **Remote Control When Off**
If enabled, the Streamer can be used as a remote control of the Hearing Instruments even when turned off.
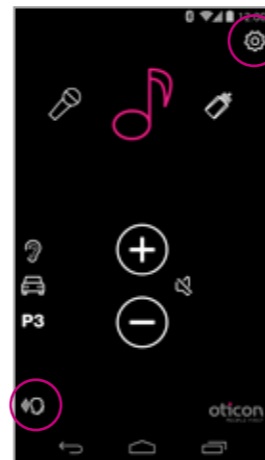
Other settings
A selection of settings which affects the daily use of the Streamer itself may be customized.

Settings - Appearance
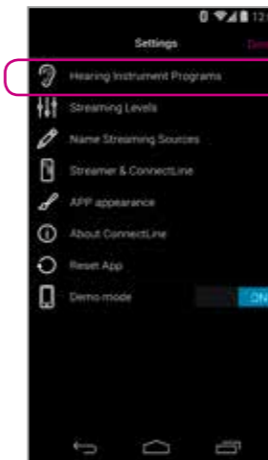

Visual appearance

The visual appearance of the app can be changed so it is either black or white. (A)

For both colors, thin or thick icon outlines can be selected. (B)
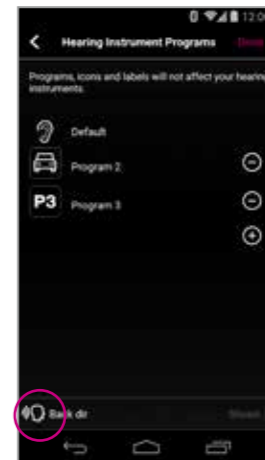
Back dir ("backwards directionality")

Enable
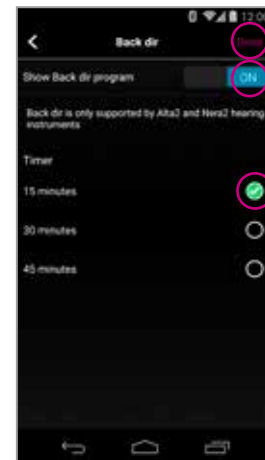Back dir has to be enabled in the settings menu

Settings
Select hearing instrument programs
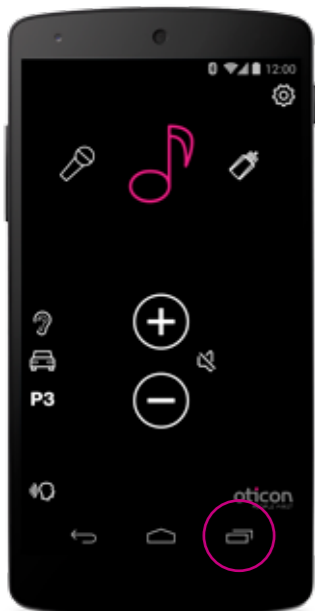
Settings
Enable back dir

Settings
1. Show back dir on main screen
2. Set timer
3. Press done to save

Note:
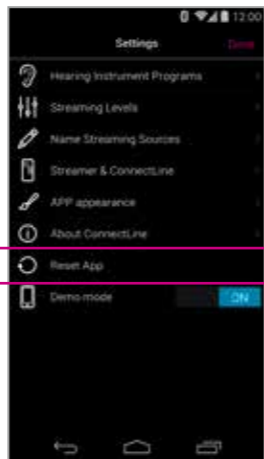Back dir is only supported by Alta2 and Nera2 hearing instruments

Troubleshooting

Close/restart App
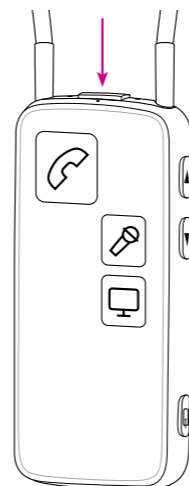Click the task button for an overview of active apps

Close app
Swipe the ConnectLine App to the left so that it is removed from the screen. It is now completely stopped.
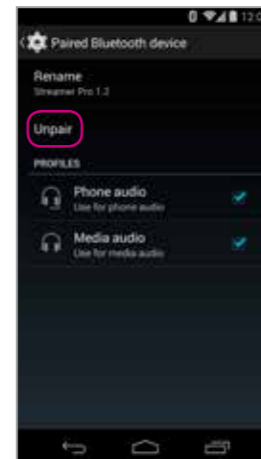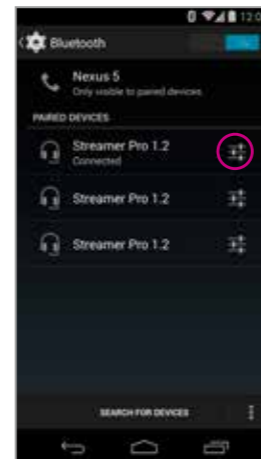
Reset app
Resetting the app will restore the app to its initial settings.

Reset Streamer
The Streamer is automatically reset when powered off/on.

Re-pair Streamer and Android device
In some cases, especially if the device and Streamer have been paired multiple times with other devices, it may be beneficial to clear all pairings in both the Android device and the Streamer.
1.   Turn Streamer off
2.   On the phone: (settings > Bluetooth) select the Streamer then press "unpair"
3.   Turn off phone
4.   Turn Streamer on
5.   On the Streamer: hold "power on" AND "volume up" for 10 seconds
6.   Turn on phone and re-pair Streamer (see page 4)

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