

Guide for hands-free communication and direct streaming with Apple Vision Pro™ with Oticon hearing aids

Do you enjoy listening to music, watching videos, or participating in audio or video calls on your Vision Pro? Oticon hearing aids can connect directly to Vision Pro and offer easy, hands-free communication and direct streaming via Bluetooth® Low Energy technology for audio or video calls on native VisionOS™ apps.

Compatibility and requirements

Hands-free communication and **direct streaming** are available for the following Oticon hearing aids: Oticon Intent™, Oticon Real™, Oticon Own™ (with 2.4 GHz Bluetooth® technology), Oticon More™, Oticon Play PX, Oticon Zircon or future hearing aids with 2.4 GHz Bluetooth® technology. You can turn your hearing aids into a wireless headset that transmits wireless audio to your ears and picks up your voice during calls.

Direct streaming only is available for the following Oticon hearing aids: Oticon Opn™, Oticon Siya, Oticon Opn Play™, Oticon Opn S™, Oticon Ruby, Oticon Xceed, Oticon Xceed Play. You can turn your hearing aids into a wireless headset that transmits wireless audio to your hearing aids. To pick up your voice during calls you must use the built-in microphone of your Vision Pro or use an external microphone (e.g. Oticon ConnectClip).

More control

Once a connection is established, you can control your hearing aid streaming settings, adjust microphone levels, and change hearing aid programs, as well as see the approximate battery level and connection status.

Before getting started

Before you can use hands-free communication or direct streaming with your Vision Pro, you must ensure that the hearing aids are paired with your Vision Pro device.

Pairing directly with your Vision Pro

1. Ensure Bluetooth® is turned on, then go to **System Settings > Bluetooth**
2. Select Hearing Devices. Go to **Accessibility > Hearing Devices**
3. Restart your hearing aids to put them in pairing mode. Your hearing aids will remain in pairing mode for three minutes. Your Vision Pro should detect your hearing aids - please note that detection can take up to 1 minute. Detected hearing aids will appear in **Available Devices** under **Hearing Devices**.
4. When the hearing aid names appear, tap the names, and accept the pairing requests.

NOTE: When you turn off your hearing aids, they will no longer be connected to your Vision Pro. To connect again, turn on your hearing aids. The hearing aids will then automatically reconnect to your Vision Pro.

Problems streaming sound from your Vision Pro

You can solve many common connectivity issues by refreshing the connection with your hearing aids. We do not recommend turning Bluetooth off and then on again, as this will disconnect any other wireless devices such as keyboards or Bluetooth mice.

To refresh the connection with your hearing aids, turn the Airplay button off and then on again.

1. Go to the **Control Center**. Press the round **Airplay**[®] button next to the slider under **Sound**.
2. Turn the **Airplay** button off and then on again.

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25-680300 15500-0382/01.25