



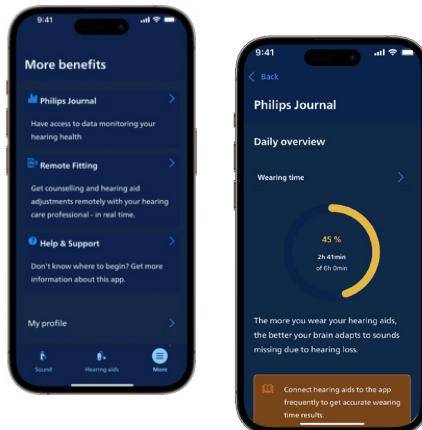
Philips HearLink 2 app updates

This guide introduces the hearing care professional to the feature enhancements of HearLink 2 app version 1.2.0. If you have any further questions please reach out to your Philips support team at 800-327-3394 or CostcoSupport@sbohearing.com.

New! Philips Journal

This feature allows your member to set a daily goal for wearing their hearing aid and then measures their progress toward that goal.

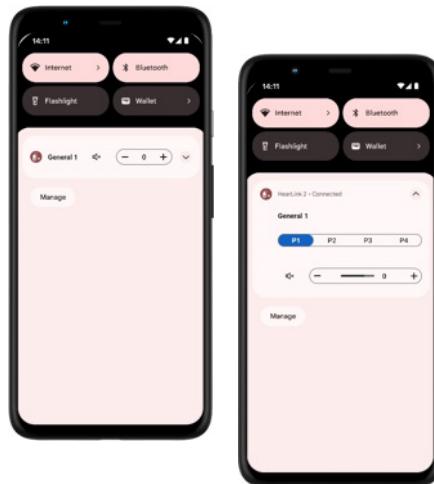
- This feature is only available for Philips HearLink 9040 devices.
- The member will need to connect their hearing aids to the app each day.
- The member can adjust their daily goal and view progress by day, week, and month.



New! Android™ extended notifications

The Android extended notification with built-in app lock screen control bar allows the member to change program, change volume and mute/unmute their hearing aids directly from the notification screen on their Android device.

- The member must have the Philips HearLink 2 app running in the background and have notification permissions granted.
- The member can enter the notifications area by swiping down from the top of the screen.
- Note that all volume changes made within this feature are binaural only.



Improved visibility of the TV program

If the member has more than one TV Adapter connected, the app will now display which TV Adapter is actively connected once the member switches to the TV Adapter program.

- The connected device is displayed on the 'Sound' screen of the Philips HearLink 2 app.
- The member can control volume of both streaming and surrounding sounds. Volume adjustments are independent of each other.



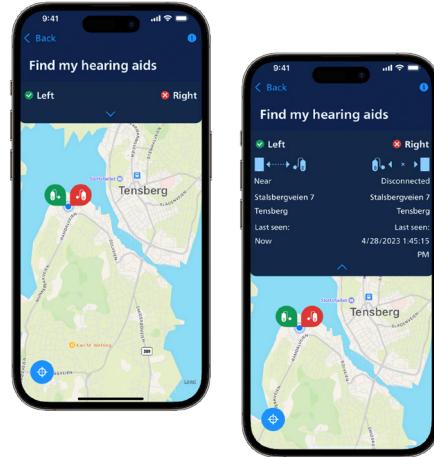


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Updated Find my hearing aid display

The updated display now shows the member connection status, last known location, and hearing aid proximity to the phone.

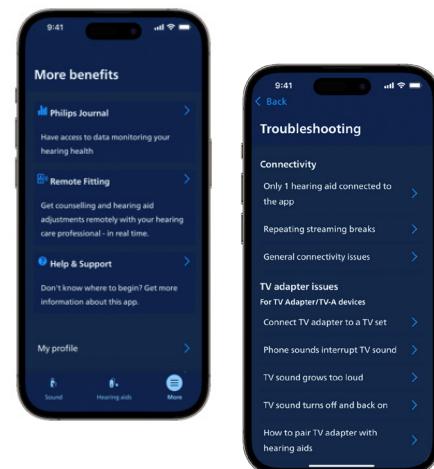
- This updated display enhances the member's ability to locate lost devices.
- For accurate results, location services must be set to "Always" and the app should remain running in the background.



Additional troubleshooting suggestions

The Philips HearLink 2 app continues to feature a robust help and support section that allows members to reconnect quickly and/or directly contact the Consumer Care team.

- The app now also features additional suggestions to include troubleshooting TV Adapter issues.



Updated Streaming equalizer

The updated streaming equalizer display resembles stereo settings, making it easier and more intuitive for members.

- The streaming equalizer is available for use with streamed phone calls and audio, the Remote microphone (iOS devices only), and streamed audio from Philips accessories.
- Changes to streaming equalizer settings can be made while actively streaming or between sessions.
- Note that on some Android devices this option will not appear until the first-time sound is streamed from the member's phone or another connected device.

